

Massachusetts Service Alliance Evaluation

The Massachusetts Service Alliance is continually evaluating the quality of our service to **Mentoring Programs**. It is our intent to determine areas of continuous improvement and to utilize your ideas in order to improve upon our service. Please take the time to fill out the following questionnaire. Please complete this form with the mid-year and end-of-year reports – **December 15, 2007 and July 16, 2008**. We encourage you to give thorough and specific comments so we can best understand how we can improve. Please feel free to use the back of this form if necessary. Thank you.

Name of Organization: _____ (optional)

	Needs Improvement	Adequate	Excellent
1. Support provided by Program Officer? <u>Comments:</u>			
2. Networking meetings? <u>Comments:</u>			
3. Training and technical assistance provided by the Massachusetts Service Alliance? <u>Comments:</u>			
4. Training and technical assistance provided by the Mass Mentoring Partnership? <u>Comments:</u>			
5. Promptness in responding to calls/questions/concerns? <u>Comments:</u>			
6. Site visits? <u>Comments:</u>			
7. Overall support from MSA? <u>Comments:</u>			

Please send in confidence to:

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