



**The Massachusetts Service Alliance (MSA)**, established in 1991, is a nonprofit 501(c)(3) organization that serves as the state commission on community service and volunteerism. We support over 60 non-profit organizations, leverage \$14 million in federal monies, and support over 35,000 volunteers annually who provide 1.25 million hours of service to the Commonwealth.

MSA's **mission** is to catalyze the innovation and growth of service and volunteerism by creating partnerships that maximize resources, expertise, capacity, and impact.

MSA promotes service for individuals of all ages by investing public and private funds in community based organizations. MSA administers AmeriCorps State programs funded through the Corporation for National & Community Service (CNCS) as well as the Commonwealth Corps, a state service initiative sponsored by the Governor's Office of Civic Engagement. This year, MSA also invests CNCS funds awarded through a Volunteer Generation Fund grant to expand participation in Days of Service such as MLK Day, National Volunteer Week and AmeriCorps Week, and to strengthen the ability of volunteer connector organizations to support individuals in meaningful service. MSA also partners with the Massachusetts Department of Elementary and Secondary Education to promote high quality service-learning, and with the Mass Mentoring Partnership to increase the number of children that benefit from relationships with caring adults.



## AMERICORPS

The **AmeriCorps** grant provides funding for nonprofits, public agencies, and faith-based organizations to develop and support AmeriCorps members. Full and part-time members spend one year performing intensive service to meet critical needs in community and economic development, education, disaster recovery and relief, environment, public safety, health and nutrition, human needs, and housing.

### 2009—2010 Impact:

- Over 1,000 individuals served as AmeriCorps Members
- 14,753 volunteers were recruited, coordinated, or supported by the program
- 12,211 youth received tutoring
- 9,806 youth were engaged in leadership training
- 9,392 individuals received access to physical and mental health care

### 2010 – 2011 Program Year

- MSA invested over \$10 million in 26 programs across the state
- Over 1,400 Corps Members will meet critical needs in the Commonwealth including tutoring and mentoring at-risk children, providing legal assistance to low-income families, maintaining our natural environment, providing job training, building affordable housing, and providing wellness programming for older adults.

### 2010 – 2011 MSA Funded AmeriCorps Programs:

AmeriCorps Cape Cod • Boston Plan for Excellence in the Public Schools • Citizen Schools • City Year, Inc. • Friends of the Children Boston • Jumpstart for Young Children • Just-A-Start Corporation • Mass Mentoring Partnership • Mount Grace Land Conservation Trust, Inc. • Mount Wachusett Community College • Mass Promise Fellows • Roca • South Coastal Counties Legal Services, Inc. • TechMission, Inc. • Training Resources of America, Inc. • Central Massachusetts Area Health Education Center • Franklin County DIAL/SELF, Inc. • Generations Incorporated • MATCH School • Old Colony Y • Phoenix Charter Academy • Social Capital, Inc. • Springfield College • Student Conservation Association • Tenacity, Inc. • United Teen Equality Center



## COMMONWEALTH CORPS INSPIRE. UNITE. ACT.

In 2008, the Massachusetts Service Alliance was appointed by the Governor's Office of Civic Engagement to administer the Commonwealth Corps Program. In the 2010-2011 Program Year, 165 Corps members are serving with 20 partner organizations across Massachusetts. The Corps is a diverse group of residents from all walks of life – standing up to answer our call to service. Over the course of their service year, Corps members will fill a host of unmet needs – mentoring in communities; tutoring in schools; delivering critical health information; and spearheading neighborhood revitalization efforts.

### Corps Members:

- \* Serve up to twelve months in full-time, part-time, or flex-time capacities
- \* Serve non-profits and public entities
- \* Reflect a rich diversity—current members are 18-85 years old
- \* Have a desire to put their talents and ideas to use in the service of their communities and the Commonwealth

### 2009—2010 Impact

- \* 235 Corps members provided more than 142,388 hours of service at 200 organizations
- \* Generated over 12,000 community volunteers
- \* 2,163 students received tutoring or other academic support services
- \* 120,174 calls were supported through a suicide prevention helpline

### 2010 – 2011 MSA Funded Commonwealth Corps Programs:

Action for Boston Community Development • Boys and Girls Club of Middlesex County • Codman Academy Charter Public School • Commonwealth Land Trust, Inc. • FriendshipWorks • HAP, Inc. • Horizons for Homeless Children • Mercy Medical Center • Minuteman Senior Services • Mount Holyoke College • North Shore Elder Services • Quaboag Valley Community Development Corp. • Samaritans, Inc. • The Center for Teen Empowerment • The Revolving Museum • United Way of Central Massachusetts • University of Massachusetts Boston • University of Massachusetts Dartmouth • Year Up • YouthBuild Boston



### Mentoring

Awards granted under the **Mentoring Initiative** support a variety of organizations that match young people with caring adult mentors. Funds can be used for volunteer recruitment, screening, training, program staff, and more.

### 2009 – 2010 Program Year:

- \* Invested \$100,000 in 10 programs across the state, resulting in over 226 new mentoring matches

### 2010 – 2011 MSA Funded Mentoring Programs:

Big Brother Big Sister of Central Mass/Metrowest • Big Brother Big Sister of Franklin County • Big Brother Big Sister of Hampden County, Inc. • Big Sister Association of Greater Boston • Catholic Charities Bureau of the Archdiocese of Boston, Inc. • Center for Human Development (BBBS of Hampshire County) • East End House, Inc. • Family Service Association • Family Service, Inc. • Partners with Youth with Disabilities



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## Support for the Volunteer Sector

MSA convenes Volunteer Connector organizations for networking and sharing best practices. In FY10, MSA partnered with the ACT Volunteer Center in Greenfield to engage Baby Boomer faculty, staff, and alums from area colleges and universities as high impact volunteers in schools and youth serving organizations.

MSA received one of the first federal Volunteer Generation Fund grants which will be utilized to further develop the volunteer connector infrastructure in the Commonwealth, launch a statewide campaign for service and volunteerism, and support National Days of Service.



MSA administers Connect and Serve, Massachusetts' statewide volunteer web portal that connects citizens with volunteer opportunities in their communities. MSA's Volunteer Generation Fund grant will support enhancements to Connect and Serve to increase its statewide reach. Volunteers and organizations can access Connect and Serve through MSA's website at [www.mass-service.org](http://www.mass-service.org).

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## Capacity Building & Training Opportunities

MSA offers a variety of capacity building workshops, conferences, on-site technical assistance, public education sessions, and community outreach forums that support the Massachusetts service and volunteer network. In 2010-2011, MSA partnered with five regional volunteer centers to sponsor volunteer management training throughout the Commonwealth. Training opportunities are found on MSA's website at [www.mass-service.org](http://www.mass-service.org).

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